

## MEDIA LOCALISATION | CROSS-CHANNEL CONSISTENCY



**Objective:** Ensure consistency across different channels, assets and markets (e-mails, landing pages, homepages, website content, organic and paid media, and print), maintaining a luxury tone of voice with British tongue in cheek humour.

## Approach:

- A highly specialised team of digitally-trained in-market native linguists with extensive experience in localisation and transcreation of fashion content was put in place to work on the account.
- One Translation Memory per language pair was set up to ensure consistency.
- Localisation of automated emails and origination of brand content emails.
- Cross-channel work on a daily basis between different teams to ensure consistency.

## Outcome:

- Increase in brand awareness due to a highly creative CRM strategy consistent with content in all other channels.
- Reduced turnaround times and localisation cost savings due to Translation Memory repetitions.
- Refreshed style guide and tone of voice.

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Farb-Tipp: So trägt man Rosa jetzt